

EXPERIENCE

hotel paris concorde les berges du lac Tunisie

28/11/2015 - 31/01/2016

Training
Banquet service

hotel paris concorde les berges du lac Tunisie

23/03/2016 - 24/08/2016

Training
Banquet service

Radisson Blu Resort & Thalasso, Hammamet

16/06/2016 - 24/08/2016

Training
Bistro service

Hotel TUI MAGIC LIFE Africana

14/12/2016 - 08/01/2017

Training
Bar service

Radisson Blu Resort & Thalasso Hammamet

13/03/2017 - 09/04/202017

Training
Bistro service

Hôtel Novotel Tunis

02/04/2018 - 26/04/2018

Training
A la cart service

Hotel riadh palms resort &spa

02/07/2018 - 26/08/2018

Training
A la cart service

Hotel riadh palms resort &spa

01/12/2018 - 02/01/2019

Training
Buffet service

Radisson Blu Resort & Thalasso, Hammamet

01/07/2017 - 28/09/2017

Waiter
Bistro service

Lti les oranges Garden villa and bungalows

20/07/2019 - 15/03/2020

Captain waiter
Villa&bungalows services

Anantara Sahara Tozeur Resort & Villas

22/09/2020 - 31/10/2021

Captain waiter
Asian speciality a la cart service



OUERGHI ACHREF

@ achrefouerghi60@gmail.com

+21624161174

Bizerte, Tunisie

SKILLS

Adopt in all circumstances, a behavior and a presentation consistent with the image of the company Quickly analyze the client's needs and advise them in their choices Anticipate conflicts with colleagues Promoting the commercial policy of the establishment Manage complaints and negative remarks Intervene with the client within the limits of its attributions Adapt to the diversity of customers Work in a team by applying the internal hierarchy

LANGUAGES

(Arabic = Native language) (English = very good) (French = very good) (German = b1)

EDUCATION

higher institute of training and tourism education in hammamet

2015/2017

patent professional technician certificate in restaurant and bar

higher institute of training and tourism education in hammamet

2017/2019.

Senior technician in the restaurant and bar speciality

Tunisia studies and training which took place at the hotel anantara touzer Resort

From 12/11/2020 To 19/11/2020

communicate better Unite and motivate your team & Hotel communication technique & Quality management in the restaurant and bar